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COMPUTER
CENTRE
SERVICE
TM

Case study

Computer Service Centre working in partnership with The Forum

the
forum
trust



“Computer Service Centre really impressed us by being proactive, and not reactive, which was the main thing we were looking for.”

The Forum complex in the heart of Norwich is managed by The Forum Trust, an independent and self-financing charitable organisation charged with the management of The Forum for 125 years. The Forum is the landmark Millennium building for the East of England.

Neil Gilding
Head of Finance and
Business Systems
www.theforumtrust.co.uk

Continued overleaf...

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We developed an on-going IT strategy that would help support their many business functions.

The requirement

The Forum Trust decided to review their IT provision. They approached Computer Service Centre, along with other providers, to submit proposals on how The Forum Trust's network could be supported.

The solution

On winning the competitive pitch, our first task was to secure The Forum Trust's data and network. We then worked with The Forum Trust to develop an on-going IT strategy that would help support their many business functions.

In August 2009 we completed an overhaul of The Forum Trust's IT systems including the installation of a new server and the provision of software solutions to allow secure remote working.

Since then we have relocated The Forum Trust's offices, expanded services to tenants, and helped support the cultural transformation of the Trust with Unified Messaging and telephony upgrades. In 2014 we will deliver a new space and event management software, Avanti, developed specifically for The Forum's unique requirements.

We continue to maintain, monitor and support the Forum Trust's servers and network and provide IT solutions as required.

